Welcome to the University of Miami! As you prepare for a spectacular college experience here at the U, know that COISO is here to help. COISO strives to foster an environment rich with opportunities for growth and success for international students.

The University of Miami has nearly 2,800 international students from more than 120 countries, and is celebrated for being one of the nation’s most diverse institutions. We unite people from all over the world, help with the assimilation and integration process, and serve as a point of contact for international students, through meetings, events, and performances open to all students throughout the year.

This guide will help you:

- Prepare for your time at the University of Miami
- Adapt to living in Miami
- Tackle the essentials: driver’s license, housing, bank account, cell phone
- Navigate the campus and the neighborhood
- Discover new places to eat
- Obtain important contact information

We recommend that you read the booklet before beginning your journey at the University of Miami.

Thank you for choosing the University of Miami... GO ‘CANES!

Best of luck,

Council of International Students and Organizations

A note from the Council of International Students and Organizations (COISO)

President: Chelsea-Jane (CJ) Arcalas, chelseaarcalas@miami.edu
Vice President of External Affairs: Daryl Teo, dyt3@miami.edu
Vice President of Internal Affairs: Maheshi Pathirana, mxp1015@miami.edu
Secretary: Akki Gunda, axg1288@miami.edu
Treasurer: Nimesh Nagururu, nxn176@miami.edu

COISO E-BOARD
RESIDENTIAL ASSISTANTS (RA) AND FIRST YEAR FELLOWS (FYF)

RAs are student staff members that help students learn about life at Miami and in your residential community. Living on the floor, RAs serve as resources, support persons, and are there to provide a top quality residential experience.

FYFs are peer academic mentors to help in any academic concerns related to major and career exploration, advising students on developing four year plans, and connecting students to campus resources to aid in their success.

FRESHMEN

Stanford Residential College: Two towers - Rosborough and Walsh, 12 floors each.

All student rooms at the University are air conditioned. Cable television service, Internet access, and local telephone service are included in room rent. Students, however, must bring their own telephone. There are two outlets in each room per resident. We recommend using an extension cord.

Each floor has a study room near the elevators, and a water fountain. Stanford has music practice rooms on the first floor.

Hecht Residential College: Two towers - McDonald and Pentland, 12 floors each.

Hecht is similar to Stanford. The towers are connected by a common area on the first floor where the front desk, study room, student mail boxes, vending machines, and laundry facilities are located.

There are two types of rooms in Stanford and Hecht Residential Colleges: Community-style single room and Community-style double room. All rooms are equipped with bed, dresser, desk, chair, bookshelf, trash can, and window coverings. Each floor, has one central bathroom facility that is cleaned daily and floors are assigned to one gender.
UPPERCLASSMEN

**Eaton Residential College:** Four floors

Eaton is located directly on the eastern side of Lake Osceola. Rooms are set up in a suite arrangement with two double rooms connected by a bathroom. Each floor includes single and double rooms, which have data and phone jacks for each student. There are also study lounges and laundry rooms on each floor.

**Mahoney Residential Colleges:** Seven floors

Mahoney is located at the northeast end of campus on the corner of Ponce de Leon Boulevard and Stanford Drive. This residential college is located within walking distance from the University Center, Merrick and Memorial buildings. Laundry facilities are located on floors 2 and 3, lounges on floors 4 and 5, and kitchens on floors 6 and 7.

**Pearson Residential Colleges:** Seven floors

Pearson Residential College is set up in a suite-style arrangement. Each floor is co-ed and includes of 15 single rooms and 47 doubles. Laundry rooms are located on floors 2 and 3, study rooms on floors 4-7, and Special Interest floors.

![Suite style](image1.png)

![Suite style single](image2.png)
University Village:
Residency is limited to only full-time juniors and seniors with 60+ academic credits completed. Summer residency does not require students to be enrolled in academic courses.

Within the seven buildings there are five different apartment models ranging from one bedroom/one bath up to four-bedroom/four bath layouts. With the exception of the four-bedroom/two bath model, each of the other apartment models has private bedrooms with full-sized beds and en suite bathrooms.

Each apartment is fully furnished and equipped with kitchen appliances such as refrigerator, stove, dishwasher, and microwave. A washer and dryer are also included in each apartment.

Off-Campus Housing
Brickell is slightly farther away from campus and will need to be accessed by Metrorail or car.

The Off-Campus Housing Database is a great place to start.

DINING SERVICES

Residential Meal Plans
Meal plans are mandatory for students living in the residential colleges (Hecht, Stanford, Mahoney, Pearson, & Eaton). Meal plans are an annual agreement, with a charge in the fall & spring semester. First year/freshman students must select between the following meal plan options: unlimited, 19 meal plan or 14 meal plan. Sign up for a meal plan on CaneLink under Housing.

Dining Dollars
Dining dollars can be used at these dining options as seen on the campus map. Dining dollars assigned to block and meal plans are semester values. Dining dollar balances rollover from fall to spring semester, but are forfeited at the end of the spring semester.

Information and Questions
Residential meal plans come with two guest passes each semester.

If you need more information or if you have any questions about the Block/Meal Plans, please contact: diningservices@miami.edu Phone: (305) 284-3584 Fax: (305) 284-1546
The Council of International Students and Organizations (COISO) is an umbrella organization for many of the cultural organizations on campus. COISO’s main goal is to promote the interests of international students and provide a community of support. If you need assistance reaching any of these organizations, please contact COISO or visit orgsync.com

- African Students Union (ASU)
- Alliance of Latin American Students (ALAS)
- Armenian Students Association (ASA)
- Bahamian Students Association (BSA)
- Brazilian Students Association (BRASA)
- Caribbean Students Association (CSA)
- Chinese Student & Scholar Association (CSSA)
- Colombian Students Association (COLSA)
- Der Deutsche Klub (The German Club)
- Emet Israel (The Israel Student Organization)
- Federacion de Estudiantes Cubanos (FEC)
- Filipino Students Association (PSA)
- Francophone Association of Ibis Students (FAIS)
- Hindu Students Council
- Hong Kong Students Association (HKSA)
- Indian Students Association (ISA)
- Intensive English Program Club (IEP)
- Japanese Students Association (JSA)
- Korean Students Union/Association
- Kuwaiti Students Organization
- Mexicanes
- Muslim Students of the University of Miami (MSUM)
- Organization for Jamaican Unity (OJU)
- Organization of Arabs Instituting Solidarity (OASIS)
- Pacific Islander Students Association (Hui Aloha)
- Planet Kreayol (PK, Haitian Students Organization)
- Russian and Eastern European Club (REEC)
- Saudi Students’ Association (SSA)
- Taiwanese Students Association
- Turkish Students Association
- Venezuelan Students Association (UNIVEN)

Other Cultural Organizations on Campus
- Multicultural Student Affairs (MSA)
- United Black Students (UBS)
- Muslim Students of the University of Miami (MSUM)
- Asian American Students Association (AASA)
- Federacion de Estudiantes Cubanos (FEC)

HEALTH AND WELLNESS

Immunization

Before arriving, all students must complete and submit an immunization compliance form. All international students must also be screened for risk of tuberculosis by completing page two of the immunization form. Immunization information must be entered at mystudenthealth.miami.edu and the completed immunization form must be uploaded to the same site prior to arrival on campus.

Insurance

All international students must purchase the medical insurance offered through the University of Miami at the time of registration unless they provide proof of agency or government sponsor coverage that has been reviewed and approved by the University Student Health Center prior to registration.
ACADEMIC LIFE

University of Miami Honor Council: Honor Code Quick Guide

Cheating: Intent to deceive. Includes all actions, devices and deceptions used in the attempt to commit this act.
Plagiarism: Representing the words/ideas of someone else as your own.
Collusion: Working with two or more people on an academic undertaking for which a student is individually responsible.
Academic Dishonesty: Any other act not specifically covered that violates the academic integrity of the University.

Tips:

• Study in advance.
• Use University resources like ARC tutoring, and the Writing Center.
• Turn off all electronic devices, including cell phones and Apple Watches.
• Always cite sources and give credit to others for their work.
• Read the syllabus for your professor’s expectations and ask your professor to what extent students are allowed to work together.
• Ask an Honor Council member, your professor or come visit the Dean of Students Office for any questions about academic dishonesty.
• For more information, email honorcouncil@miami.edu.
University of Miami Experience (UMX 100)

The University of Miami Experience (UMX 100) is a graded, online, self-paced course specifically designed to assist first year students and transfer students in making a successful transition to the University of Miami.

Academic Resource Center - Free Tutoring Services

The Peer Tutoring Program at the Camner Center for Academic Resources (ArC) offers University of Miami students support in achieving their academic goals. The Peer Tutoring Program currently has over 100 peer tutors knowledgeable in various subjects, both undergraduate and graduate, working to help fellow students with reaching their academic goals. University of Miami currently enrolled students are eligible to receive tutoring at the ArC at no cost. Each student may request up to two (2) hours of tutoring per current enrolled subject per week.

Writing Center

Take advantage of the Writing Center at the University of Miami where free one-on-one assistance with all types of writing concerns is offered. It is located at the University of Miami Learning Commons in Richter Library. The Writing Center can help you at any stage of the writing process, from brainstorming to final revisions.

Math Lab

Take advantage of the Math lab on the first floor of the Richter Library, in the Learning Commons. The Math Lab provides tutoring to any student enrolled in an undergraduate math course at the University of Miami. Tutoring is available on a walk-in basis.

Academic Advisors

Every student is assigned an academic advisor in your School. They are there to assist with academic options to your career aspirations.
CAREER BUILDING

Toppel Career Center

The Toppel Career Center helps you every step along your path to career success. Whether you’re looking to solidify your interests or skills, to get ready for a job or internship interview, or to make connections that will launch your career, Toppel is here to help.

RESOURCES

International Student and Scholar Services (ISSS)

ISSS represents the needs and interests of the University of Miami international community and provides support services and programs for international students, scholars, and academic departments.

The professional and dedicated ISSS staff provides expert advice, services, programs, and information to support your educational endeavors and enrich your U.S. experience over the entire course of your stay. They provide information about social security numbers, drivers license, and SEVIS registration. For more information, visit isss.miami.edu.

ISSS ADVISORS

Kristin Pongé, Associate Director & Student Program Team Leader for Regulatory Compliance
kponge@miami.edu
Advises students whose last names begin with Yang, Yu through Z

Sevgi Ural, Assistant Director & Student Program Team Leader for Acculturation
s.ural@miami.edu
Advises students whose last names begin with Soo through Yang, Yi

Diana Garner, Assistant Director
dxg621@miami.edu
Advises students whose last names begin with A through Da

Ana S. Sippin, Assistant Director
axs2508@miami.edu
Advises students whose last names begin with De through Li, Y

Ana M. Rendon, Assistant Director
anarendon@miami.edu
Advises students whose last names begin with Li, Z through Son

Safety

Blue Light Phone Program
The UM Coral Gables campus has over 100 blue light phones which dial UMPD directly for emergency communication.

Safe Ride
The Safe Ride program is an on-demand transportation service offered to students. It operates Sundays through Thursdays between the hours of 10:00 p.m. to 3:00 a.m.

University of Miami Police Department (UMPD) 24/7 Safety Escort Service
A UM Police employee or security officer will make sure you are free to walk the campus safely any time and on any day, holidays and school breaks included.

Bike Registration
UMPD Provides FREE registration and bike locks for all UM community members with a bicycle on campus.

Ombudsperson and University Troubleshooters
Transitioning to University life can be tough at times especially when it's a new environment. Contact an Ombudsperson or University Troubleshooter to address concerns regarding their University of Miami experience. They encourage and provide guidance to students and try to resolve situations, including but not limited to class registration, financial assistance, grade appeals, health issues, clarification of policies and procedures, and transition to college.
THE CITY

RESTAURANTS

Want to know where to eat near the University of Miami? We asked our international students to share their favorite eateries.

**AMERICAN**
- **ROK BRGR**
  5800 SW 73rd St
  South Miami, FL 33143
  305-663-6099
- **Station 5**
  5845 Sunset Dr
  South Miami, FL 33143
  305-668-7405

**CAFES**
- **Threefold Café**
  141 Giralda Ave
  Coral Gables, FL 33134
  305-704-8007
- **Greenstreet Café**
  3468 Main Hwy
  Coconut Grove, FL 33133
  305-444-0244

**CHINESE**
- **Kon Chau Restaurant**
  8376 Bird Rd, Miami, FL 33155
  305-553-7799
- **Silver Palace Chinese Restaurant**
  5771 SW 137th Ave
  Miami, FL 33183
  305-382-1598
- **Silver Palace Chinese Restaurant**
  5771 SW 137th Ave
  Miami, FL 33183
  305-382-1598
- **Station 5**
  5845 Sunset Dr
  South Miami, FL 33143
  305-668-7405

**CUBAN**
- **Havana Harry’s**
  4612 S Le Jeune Rd
  Coral Gables, FL 33146
  305-661-2622
- **Versailles**
  3555 SW 8th St
  Miami, FL 33135
  305-444-0240

**INDIAN**
- **Bombay Darbar**
  2901 Florida Ave
  Miami, FL 33133
  305-444-7272

**INDONESIAN**
- **Bali Cafe**
  109 NE 2nd Ave,
  Miami, FL 33132
  305-358-5751

**ITALIAN**
- **Vapianos**
  1221 Brickell Ave.
  Miami, FL, 33131
  305-374-0311

**JAPANESE**
- **Matsuri**
  5759 Bird Rd
  Miami, FL 33155
  305-663-1615
- **Ra**
  5829 SW 73rd St
  Miami, FL 33143
  305-341-0092

**THAI/JAPANESE**
- **Moon Thai**
  1118 S Dixie Hwy
  Coral Gables, FL 33146
  305-668-9890
- **Ohho Noodles Market**
  1100 S Dixie Hwy
  Coral Gables, FL 33146
  305-663-5881

**VENEZUELAN**
- **Budare Bistro**
  1830 SW 3rd Ave,
  Miami, FL 33129
  786-250-8078
- **Doggi’s Arepa Bar**
  1246 SW 22nd St,
  Miami, FL 33145
  305-999-7498

**GROCERY STORES**

- **Asia Grocery**
  A great place for Indian grocery items, grains, spices, and beauty products.
  6785 SW 56th St Miami, FL 33155

- **Lucky Oriental Mart**
  This is a short drive from campus and is a great place to buy Chinese groceries.
  8356 SW 40th St Miami, FL 33155

- **Publix**
  This is a great option for fast grocery and is only a 15-20 minute walk from campus.
  1401 Monza Ave, Coral Gables, FL 33146

- **Sedano’s**
  This is a short drive from campus and sells Latin food and ingredients.
  4803 SW 8th St, Miami, FL 33134

- **Trader Joe’s**
  This is a short drive from campus and contains a unique spectrum of grocery items. Many students fall in love with Trader Joe’s.
  9205 S Dixie Hwy, Miami, FL 33156

- **Whole Foods**
  This is only a 15-20 minute walk from campus and is a great place to purchase organic groceries.
  6701 Red Rd, Coral Gables, FL 33143
TRANSPORTATION

Ibis Ride
FREE shuttle system that transports University of Miami students from Coral Gables campus to Wynwood neighborhood Saturday nights.

Metrorail
Metrorail is extremely convenient because it is located right across campus. A one way ticket costs $2.25.

Free Metro Passes: Student Government gives free Metro passes to research students on the Medical Campus

Sunset/Dadeland/University Center Shuttle
FREE shuttle system that transports University of Miami students from Coral Gables campus to Sunset Place and Dadeland Mall Thursday-Sunday.

Uber/Lyft
Similar to a taxi. Just download the app and call a driver!

Zipcar
Cars located on campus are available for rent when needed.

SHOPPING

Sunset Place
Outdoor shopping mall that contains many recreational activities such as bowling and cinema but also has a few retail brands. This is the closest shopping mall from campus and is about a 15 minute walk from UM.

The Shops at Merrick Park
Shopping plaza that contains many upscale retail brands as well as some of the best dining options around UM.

Miracle Mile
Bustling mainstay offers popular boutiques, specialty stores, restaurants and entertainment options.

Dadeland Station
Michaels, Best Buy, Target, Bed Bath & Beyond, and Petsmart.

Dadeland Mall
A shopping mall with many popular brands ranging from Express to Apple.

To campus from Miami International Airport
The Metrorail is the best way to get from the airport to campus. An Uber or Lyft is also a good option if you have a lot of luggage.
TOURIST ATTRACTIONS

Bill Baggs Cape Florida State Park on Key Biscayne:
Quiet beach with a magnificent historic lighthouse boasting beautiful views if you climb to the top.

South Beach:
Enjoy the beach, the historic Art Deco architecture, and the fun dining options. The area is great for going out with friends.

Everglades:
Massive wetlands preserve what is home to hundreds of animal species. The Everglades provides a great glimpse into Florida’s natural environment. Take an airboat ride to see alligators and more.

Venetian Pool:

Vizcaya Museum and Gardens:
National Historic Landmark and accredited museum. This Italian Renaissance-style villa was built in 1916. A great location to take pictures.

Wynwood Walls:
Explore some of the world’s greatest artists working in the graffiti and street art genre to Miami in the Wynwood Walls.

ZooMiami:
The largest and oldest zoological garden in Florida, and the only tropical zoo in the United States.

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USEFUL APPS TO DOWNLOAD

UMiami Mobile App (UMiamiMobile)
Instant access to University of Miami news and events, course information, Hurricane sports schedules and scores, cool videos, and much more.

U-Guardian
U-Guardian is a free smartphone safety app which UM students, faculty, and staff can download on their IOS or Android devices. This app allows the user to pre-register emergency information, utilize virtual trip safety escort, and a one touch call button to UMPD.

Outlook Web App (OWA)
Get school emails right on your phone with the OWA app

GroupMe
GroupMe brings group text messaging to every phone and is heavily used to create group chats in student organizations on campus. It is Android and Apple friendly.

Venmo
Venmo is a free digital wallet that lets you make and share payments with friends. You can easily split the bill, cab fare, or much more.

Yelp
Yelp is a food review app that helps sieve out the yummiest places around Miami.

UberEATS
UberEATS is an online meal ordering and delivery platform. It partners with restaurants in dozens of cities around the world.

Postmates
Postmates is another online meal ordering and delivery platform.
THE ESSENTIALS

DRIVER’S LICENSE

International students may drive with both a license from their country of origin and an International Driver’s License for 90 days in the U.S. before they have to obtain a driver’s license issued by the state of residence. Please contact ISSS before applying for a drivers license. If you plan to apply for a Florida Driver’s License or Florida ID, you must wait until your SEVIS registration is complete and you have been in the U.S. for a minimum of 10 calendar days prior to applying. Please visit Obtaining a Driver’s License (http://www.isss.miami.edu/common-procedures/drivers-license/index.html) for application instructions. To obtain a drivers license permit you must first take the theory test at a Department of Motor Vehicles office (DMV).

For first-time issuance of a State of Florida driver’s license or identification card, Florida law requires the following items from students in F-1 or J-1 status:

1. Passport
2. Proof of non-immigrant classification provided by the U.S. Department of Homeland Security (Form I-94)
3. F-1 or J-1 status documentation (Form I-20 or DS-2019)
4. Two original proofs of residence (cell phone bills, utility bills, official, original transcripts from UM, apartment lease). Students who live on campus will need to obtain proof of residence from the Department of Housing and Residential Life.
5. SSN cards (if one has been issued)

It is recommended that you take your foreign driver’s license, if one has been issued. You may be exempt from the otherwise mandatory drug and alcohol traffic education course, the driving test, or parts of it. Complete information on the required tests and a link to the driver’s manual can be found at www.dmvflorida.org/driving-test.shtml.

You are strongly advised to call to make an appointment. If you go without an
FLORIDA ID CARD
If you don’t get a drivers license, all international students are encouraged to get a Florida ID card. You will need to bring the following to the nearest DMV:
1. Valid passport
2. Form I-20, DS-2019 (for J-1 students)
3. I-94
4. $25 processing fee
5. Two documents confirming residence

BANKING
Bank of America is extremely convenient because there are Automatic Teller Machines (ATM) located on campus. Citibank and Chase banks are also near campus. You do not need a social security number (SSN) to open a bank account. Look out orientation week for bank representatives on campus.
Typical documentation required to open a bank account:
1. Your passport/photo ID
2. I-94
3. I-20 or DS-2019

CELL PHONE CARRIERS
T-Mobile: Simple choice plans include unlimited international texting and data at no extra cost in more than 120 countries.
AT&T: Similar to T-mobile’s network but does not include the unlimited international texting and data. T-mobile and AT&T are the most common carriers seen among students at UM.
Verizon: Known to have the best coverage, but the plans may be slightly more costly.
Sprint: Generally a more affordable option.
SUMMERTIME OPTIONS DURING THE SUMMER BREAK

The Toppel Career Center on campus is a great resource to find internships. Please see ISSS for work authorization. All international students must have work authorization to work off-campus.

Research programs: Many schools including UM offer summer research programs.

Study abroad (transfer credits): Before you register for summer abroad programs, meet with the Study Abroad office to make sure the credits will transfer.

Volunteer: The Butler Center is a great resource on campus to help you find more volunteer opportunities around Miami.

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<th>Location</th>
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<tr>
<td>A+ Mini Storage</td>
<td>305-662-9546</td>
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<td>Collegeboxes</td>
<td>866-269-4887</td>
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<td>Door to Door Storage</td>
<td>888-366-7222</td>
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<td>Extra Space Storage</td>
<td>305-261-8874</td>
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<td>Mini-Stor-It</td>
<td>305-667-0926</td>
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<td>SMARTBOX</td>
<td>877-627-8269</td>
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Moving Services

UHaul
Offers rental trucks, trailers, cargo vans and U-Box moving & storage containers.

5794 SW 40th St, Miami, FL 33155
305-666-1201
## Important Contacts

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<th>Academic Resource Center (ARC)</th>
<th>Counseling Center</th>
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<tr>
<td>305-284-2800</td>
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<td>911</td>
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<td><a href="mailto:tutoring.arc@miami.edu">tutoring.arc@miami.edu</a></td>
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<td>School of Architecture</td>
<td>305-284-3731</td>
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<td>College of Arts &amp; Sciences</td>
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<td>School Business Administration</td>
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<td>College of Engineering</td>
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<td>Rosenstiel School of Marine and Atmospheric Science</td>
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<td>Housing and Residential Life</td>
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<td>International Student and Scholar Services</td>
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<td>Toppel Career Center</td>
<td>305-284-5451</td>
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<td><a href="mailto:toppel@miami.edu">toppel@miami.edu</a></td>
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<td>Writing Center</td>
<td>305-284-2956</td>
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